### DRAFT 1/30/2013

Provide and promote transit as a means for

# Strategic Plan



### comparison of old vs new vision & goals

existing and planned vibrant and

Moving Beyond Congestion	2013 DRAFT Update
Vision	
A world class public transportation system that is convenient, affordable, reliable and safe, and is the keystone of the region's growing business opportunities, thriving job market, clean air and livable communities.	A world-class regional public transportation system that is socially, financially, and environmentally sustainable, providing a foundation for the region's prosperity.
Goals & Objectives	
<ul> <li>#1. Provide Transportation Options</li> <li>Provide public transportation choices that link to jobs and deliver cost effective, dependable and on time commutes.</li> <li>Reduce regional dependence on peak period automobile use, the resulting congestion and impediments to goods movement, and national dependence on oil by increasing the use of public transportation.</li> <li>Facilitate the use of public transportation for medical, shopping, cultural, educational, and recreational purposes.</li> <li>Connect communities within Northeastern Illinois and beyond, and facilitate connections among different modes of transportation.</li> <li>Ensure that the passenger experience is of a seamless public transportation system.</li> </ul>	<ul> <li>Goal A: Provide valuable, accessible and attractive transportation options</li> <li>Provide public transportation choices that link to jobs, education, services, cultural activities and other life commitments.</li> <li>Connect communities within the region through an enhanced and coordinated transit network that provides reliable and time competitive transportation options.</li> <li>Ensure that the transit system is more accessible, more approachable and easier to use.</li> <li>Deliver safe, clean, and affordable transportation services.</li> <li>Modernize the customer experience through technology improvements.</li> </ul>
<ul> <li>#2. Ensure Financial Viability</li> <li>Ensure the sustained financial viability of public transportation as intrinsic to the region's multimodal transportation system.</li> <li>Seek investments in public transportation that maximize beneficial returns.</li> <li>Demonstrate measurable achievement in the provision of clean, attractive, affordable, safe, reliable and convenient public transportation services.</li> <li>Continually enhance efficiencies through effective management, innovation and technology</li> </ul>	<ul> <li>Goal B: Ensure financial viability</li> <li>Prioritize investments in the existing system.</li> <li>Control costs through improved operational efficiencies, effective management, coordinated planning, innovation and technology.</li> <li>Increase and stabilize revenue through existing and new funding sources to maintain reasonable fares.</li> <li>Make investments in public transportation that maximize beneficial returns.</li> </ul>
<ul> <li>#3. Enhance Livability and Economic Vitality</li> <li>Provide a public transportation system that protects the environment and supports the livability and economic vitality of the region.</li> <li>Look for new opportunities to:</li> <li>Encourage growth in corridors that support</li> </ul>	Goal C: Promote a green, livable and prosperous region  Reduce transit's impact on the environment. Encourage transit oriented-development by partnering with communities, employers and other stakeholders.

- interconnected centers, discourage sprawl, and reduce the cost of new infrastructure.
- o Provide employers with access to a broader workforce, enhancing their competitiveness.
- Support opportunities to realize economic development goals and plans.
- o Provide mobility to aging populations and people with disabilities.
- o Preserve and provide access to open space and natural resources.

- employers to access a broad workforce and to enhance their market competitiveness.
- Partner with communities and other stakeholders to develop neighborhoods with safe access to all users regardless of age, ability or mode of transportation.

#### #4. Demonstrate Value

 Create and sustain public understanding of the benefits of public transportation to individual health and wellbeing, regional economic vitality and sustainability, and as a catalyst for new opportunities for users and nonusers alike.

## Goal D: Advocate and be a trusted steward for public transportation

- Engage the public in meaningful and constructive ways.
- Increase transparency through improved oversight and information availability.
- Attract more riders to the system by promoting regional programs and services to businesses and residents.
- Elevate transit's needs by educating elected officials and citizens on the benefits of public transportation.
- Increase awareness of transit through coordinated marketing and promotion.