Business Services

This cluster supports other aspects of a business like corporate headquarters or assist unrelated companies through consulting, legal, computer, engineering and architectural, and other services. The technical report, Metropolitan Chicago’s traded industry clusters, offers extensive data on the characteristics and performance of the region’s core industrial assets since 2001, available for download at https://cmap.is/Traded-Clusters.

In recent years, the cluster's competitive position held steady as it remained specialized in the national context.

In the Chicago region in 2017, this cluster consisted of

- $51.0 billion total output
- 323,000 jobs
- 20,300 establishments
- +21% more jobs than national average

Workers in this cluster tend to be less racially diverse than the regional labor force.

- 38% non-white
- 41% female
- 30% over age 50

Largest occupations

- Management Analysts
- Software Developers
- Computer System Analysts
- Customer Service Representatives
- Business Operations Specialists

Source: CMAP analysis of Economic Modeling Specialists International data (Emsi 2018.4).

Middle-skill workers have less opportunity than the regional average.

- $41,663 25th wage percentile
- $68,080 50th wage percentile
- $88,702 75th wage percentile
- 68% of workers have an associate’s degree or higher
- 16% of jobs typically require at least 2 months of on-the-job training


San Francisco:
- +39% jobs
- +110% total output

Chicago:
- +17% jobs
- +14% total output

Washington, D.C.:
- +36% total output

21% commute by transit